

Membership Matters FAQs

SHAPE America is the nation's largest organization of health and physical educators. Joining SHAPE America means connecting with a community of like-minded individuals, staying on top of trends, and having access to the profession's most accurate and objective measures of teaching and learning.

Your membership dues help support the many projects, publications, and resources that SHAPE America produces for the profession.

What are some of the new benefits of membership?

1. **SHAPE America's Health Education Assessment Tool (HEAT)** — SHAPE America has reviewed materials created initially through the Health Education Assessment Project (HEAP) in 1993. These assessments have been updated for 2019 and will now be available to all SHAPE America members through an interactive database.
2. **Professional Learning Institutes (PLIs)** — Held throughout the country, PLIs are designed to bring together hundreds of health and physical education teachers, administrators, teacher educators, trainers, and researchers who are focused on promoting best practices and improving student learning. [See current dates and locations.](#)
3. **Event Discount Packages** — Select and Premier members will receive registration discounts to *all* SHAPE America events (including SHAPE America's National Convention & Expo). Basic members will receive discounted registration to one PLI per year.
4. **Enhanced Digital Access** — *Momentum* magazine is now delivered exclusively in a digital format. This new platform will be more accessible and offer members useful links to products and resources. The SHAPE America blog is also moving to a new platform, and we'll be publishing even more frequent content related to HPE. Many long-time members will also see a transition to digital membership cards soon. Digital membership cards will provide members with the flexibility to print their own identification at home.
5. **Expanded Member Support** — SHAPE America's membership services will be expanding, and plans are in place to increase customer service coverage throughout the year.

[Visit the membership options page for a complete list of benefits.](#)

Can I Change My Membership?

SHAPE America wants you to be satisfied with your membership. If for any reason you wish to cancel your membership, you may do so at any time by calling 800-213-7193. You'll receive a refund for the remaining months on your membership.

Can I upgrade my membership?

Absolutely! Choose to upgrade to a higher level of membership at any time by contacting the Membership Department at 800-213-7193 or by email at askmembership@shapeamerica.org.

What are the Existing Categories of Membership?

Premier Professional (\$209) – provides optimal access to SHAPE America's journals (mailed and digital) including exclusive VIP opportunities and discounts to all of SHAPE America's invaluable resources, services, programs, and events, including SHAPE America's National Convention & Expo

Select Professional (\$139) – provides limited access to SHAPE America's journals (mailed and digital), and discounts to all of SHAPE America's invaluable resources, services, programs, and events, including SHAPE America's National Convention & Expo

Basic Professional (\$79) – provides limited access to SHAPE America's journals (digital only) and discounts to all of SHAPE America's invaluable resources, services, programs, and events, excluding SHAPE America's National Convention & Expo

In addition to the professional categories above, we continue to help make membership more affordable by offering the following special pricing opportunities:

K-12 Institutional Membership (\$229) – provides a discounted opportunity for up to four members of a K-12 school or district to receive limited access to SHAPE America's journals (1 mailed copy to the school and digital access for 4 individuals) and discounts to all of SHAPE America's invaluable resources, services, programs, and events, excluding SHAPE America's National Convention & Expo

Student (\$59) – Student members receive an online subscription to one professional journal with membership in SHAPE America. To be eligible for this category individuals must be registered in a full-time academic program as an undergraduate student in a regular course of study in health education, kinesiology or related HPE fields. The total cumulative period for a member to hold this status is limited to six years. Proof of student status is required annually.

Retired (\$59) – To be eligible for this category, individuals must have at least 20 years of professional membership in SHAPE America and be retired from full-time teaching. Call member services at 800-213-7193 to confirm eligibility.

Coming soon! Collegial (joint) membership opportunities with SHAPE America state affiliates and membership opportunities for our new health. moves. minds.® service-learning program!

Can Membership Be Paid With a Purchase Order?

Yes, purchase orders are accepted as a form of payment for membership(s). Purchase orders are not able to be processed online - please make sure to mail, fax or email them to SHAPE America at askmembership@shapeamerica.org, and include as much information as possible on the purchase order, including member name, address, email and type/cost of membership. Feel free to contact us at 800-213- 7193 if you have any questions submitting a purchase order.

Can I automatically renew my membership?

SHAPE America now offers a FREE service called Autopay! Enroll your credit card to renew year after year, and not have to worry about the hassle of receiving renewal emails or paper forms in the mail. Just log into your account, indicate that you'd like to renew, and make sure to check off the Autopay box in order to be enrolled! *Please note: Autopay enrollment is only available online with a credit card payment.*

Can any membership type provide me with the member discount for the national convention?

No. Discounts to SHAPE America's National Convention & Expo are only available at the premier or select level of membership.

What is my username?

Your username (or login) is the email address that is listed in your profile. If you are unsure of what this is, please contact our membership department at 800-213-7193 x3490 or email askmembership@shapeamerica.org.

What is my password?

Your password is created by you when you log in for the first time. Click the "Forgot My Password" option to receive instructions on creating your new password. *Please note: The password must be at least seven characters long and contain at least one letter and one number.* If you attempt to log in too many times with the incorrect password, your account will become locked and you will need to contact our membership department at 800-213-7193 x3490 or email askmembership@shapeamerica.org.

How do I reset my password?

After you have logged into your account, click your name on the top right-hand portion of the screen. You will receive a drop-down menu. Click on "My Profile" to bring up your profile/personal information. Click on the "Contact Information" tab to change the password.

How can I update my profile?

After you have logged into your account, click your name on the top right-hand portion of the screen. You will receive a drop-down menu. Click on "My Profile" to bring up your profile/personal information. Under the "Main Address" tab, click on the pencil icon to update/change any of your profile information, including a phone number, mailing address, email address, etc.

Membership FAQs

How long is my membership valid?

Most membership terms span one year or two years. The Select Professional can be purchased for up to 3 years. The Institutional membership is only available for one year. Please refer to our Membership Rates form for more details and feel free to contact our membership department if you have any further questions about this information.

Will I receive a membership card when I sign up or renew?

No. SHAPE America does not send a printed membership card.

How long does it take for a membership to become active?

Please allow approximately 24 hours for your membership to become active, after completing an online payment. If your payment or purchase order is mailed to us, please allow up to 2-4 weeks for activation or renewal.

As a new member, when should I begin receiving my publication(s)?

Your journal can be accessed online within approximately 24 hours after receipt of online payment. If you have also paid/subscribed to receive a hard-copy journal, it will be mailed a month after your join date.

What methods of payment do you accept?

We accept personal/company checks, purchase orders and credit cards (American Express, Mastercard or Visa) as payment for membership.

How do I access my journals online?

After you have logged into the SHAPE America website at www.shapeamerica.org, you will see your name appear at the top right-hand corner of the screen. Click on your name and there will be a drop-down menu where you will see "My Journal" as one of the selections. Click on this link and it will display any of the journals you are currently subscribed to.

Will I receive my renewal notice in the mail or by email?

Renewal notices are sent out by both mail and email. The mailed notices start two months before the date of expiration and email notices start four months before the expiration date. Renewal notices are sent until payment is submitted, or until a membership has fully lapsed.

Can I switch my journal subscription to a different SHAPE America journal?

Yes, if you would like to change your current journal subscription, it can be changed at any time to another journal of your choice. Contact the membership department at 800-213-7193 x3490 or email membership@shapeamerica.org to change your journal preference.

How do I get an order confirmation?

An order confirmation is automatically generated and sent after the renewal of any **online** membership. If a payment is mailed in by check, credit card, etc., there will not be an order confirmation that is automatically generated. If you require a receipt for your dues, please contact the membership department at 800-213-7193 x3490 or email membership@shapeamerica.org We will email a copy of your receipt for your records.

Are membership dues tax deductible?

No, dues are not tax deductible; however, donations to SHAPE America **are** tax deductible.

How do I access my webinar certificate?

To earn a webinar certificate, you will need to watch the entire webinar before the certificate is available for download/print. Please see the screenshot below for instructions:

How can I access my certificates of completion/certificates of contact hour?

The online institute provides a comprehensive transcript of all your completed items and an opportunity to access a printable PDF version of your transcript. Access that transcript by navigating to the “grades” tab of the “My Transcript” section of the online institute. Select “click here for your transcript” from the right side to access a PDF copy of your transcript.



SHAPE America | ONLINE INSTITUTE

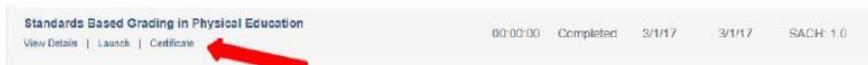
Dashboard Course Catalog My Transcript Search

Enrolled Grades

Grades for year: 2017 [Click here for your transcript](#)

Title	Grade (%)	Time	Completion	Start Date	End Date	Credit Hours
Physical Best Specialist Certificate Renewal Exam View Details Launch Test Details	80	00:09:43	Passed	6/21/17	6/21/18	
Course 1 Demo		00:00:35	Completed	3/14/17	3/19/17	

When you have completed a course or passed an exam, your certificates will show up under the item in the “grades” tab of “my transcript.” Locate the appropriate item, then click “certificate” to access your certificate.



Standards Based Grading in Physical Education
[View Details](#) | [Launch](#) | [Certificate](#)

00:00:00 Completed 3/1/17 3/1/17 SACH: 1.0

Questions?

If you have any questions, please direct them to askmembership@shapeamerica.org.

***Rates and terms are subject to change without notice.*